



“My name is Ari and I am a sales manager at Tom James Company here in Boston. One of my roles is to hire and staff our office with office manager and sales support positions. We look for candidates that possess a high level of integrity and ability to be a true multi-tasker. The positions filling the capacity of office support is a dynamic role in which candidates must be able to wear many hats in a fast paced and continually growing sales office.

We hired Charles over a year ago and Carol just about a year ago. Both of these individuals went through the Operation ABLÉ program. They were hired because I found them to be highly educated and some of the best from the candidate pool in which I was interviewing. Operation ABLÉ has, on a consistent basis, proven to be a program that readies its candidates for real world opportunities. Their computer skills were up to date and their confidence shined through.

I haven't hesitated to recommend Operation ABLÉ to others looking to fulfill similar job openings”

Ari Gray – Tom James Company – Boston, MA

“Pathway to Employment” is the phrase associated with Operation ABLÉ. Our mission is to assist people from all ages to land a new job or a new career with training, coaching and counseling.

Operation ABLÉ is also here to train current workers and to provide strong candidates for employers with training and other job skills.

Operation ABLÉ began over 35 years ago as a Not for Profit organization. It was started by an executive with a Boston company after he was downsized. Convinced that an older worker brought value and merit to the workplace, this executive founded Operation ABLÉ and it has grown substantially over the years.

As time passed, Operation ABLÉ evolved with different approaches to the work force – especially in job readiness training – and seeking out companies and organizations that would hire retrained experienced workers.

Operation ABLÉ today has an expert staff and faculty who are all dedicated to the mission of assisting employers and job seekers from all age brackets...as well as those from economically, racially and occupationally diverse backgrounds...in finding employment.

Operation ABLÉ has an array of different job training programs that helps many of the job seekers find employment. Thanks to Operation ABLÉ's focus on customer service and computer training, students have secured jobs in banks, insurance companies and the retail segment with such companies as Tom James Company, Target, Bed, Bath and Beyond and West Elm to name a few.

Operation ABLÉ also has a special federally funded program for people 55 and up who are placed with employers in training roles and are compensated by Operation ABLÉ. The employers, at no expense, receive experienced and trained staff. Over 50% of these trainees become permanent staff.

Operation ABLÉ also offers job coaching, computer workshops and personalized job search training. For a modest fee, short term training and tutoring in Microsoft Office Suite, Linked In, interviewing, and social media is available and offered to eligible students

Over 80% of the students who have completed one of the programs, and have completed an internship, move into employment – either part-or full- time.

Operation ABLÉ offers eligible small businesses in Massachusetts the opportunity to increase their productivity and competitiveness in today's marketplace by participating in the Direct Access Program (DAP) that offers two levels of training in Microsoft Word and Excel. There is no fee for companies who have fewer than 100 employees.

Retail employers could be eligible for free training for incumbent workers – either on-site or at Operation ABLÉ.

Under the direction of our new CEO and President, Marian Walsh, Operation ABLÉ is expanding its programs to serve more employers and job seekers.

“After working for my previous company for 24 years, my company folded after the designer/owner passed away. I attended Operation ABLÉ to update my computer skills, my resume, and to re-build my self-confidence. After completing my courses at Operation ABLÉ, I found a job where I could use my new computer training for my new position. I could never have made this transaction without the help of Operation ABLÉ's great staff and instructors.”

Charles Cross, Tom James Company – Boston Office Manager

For more information, please contact Steve Currier, Job Development, Operation ABLÉ at 617-542-4180 ext 137 or at scurrier@operationable.net.