



## 2020 AGENDA

- 8:00 am                    **Registration/Breakfast/Vendor Visits**
- 8:30 am                    **Welcome Remarks**  
Jason Adams, Retailers Association of Massachusetts (RAM) Loss Prevention Board
- 8:45 am                    **Morning Session 1 – CFI Northeast Chapter & Interviewing**  
Steven Palumbo, CFI Northeast Chapter
- 9:30 am                    **Morning Session 2 - Soft Targets and Crowded Places**  
Jason Climer and John Warren, Cybersecurity and Infrastructure Security Agency (CISA)
- 10:30 am                   **Vendor Visits**
- 11:00 am                   **Morning Session 3 - Dark Web Investigations**  
Tom Meehan, CSO ControlTek
- 12:00 pm                   **Lunch/ Vendor Visits**
- 1:00 pm                    **Keynote Session - Crisis Leadership; Leading Your Organization Through**  
**Chaos and Uncertainty**  
Bryan Strawser, Principal & CEO, Bryghtpath
- 2:00 pm                    **Vendor Visits**
- 2:30 pm                    **Afternoon Session 2 – America’s Opioid Crisis at Home**  
Jon C. DeLena, Associate Special Agent in Charge, DEA New England Division
- 3:30 pm                    **Afternoon Session 3 - Conflict Resolution and De-escalation**  
Jeff Thompson PhD, Columbia University Medical Center/Law Enforcement Detective
- 4:30 pm                    **Closing Remarks & Raffle**